

Dental Assistant

This interview guide is intended to be used in conjunction with the Vervoe skills assessment. Where a candidate has scored Low - Medium on a skill, focus on asking more questions from that skill to gain deeper insight into their level of competency.

Assessment Score	HIGH MEDIUM LOW
Assessment Skills	Dental Assistant, Health and Safety, Interpersonal, Taking Instruction

Competency/Skill	Candidate with this will display
Dental Assistant	<ul style="list-style-type: none"> • Has technical experience and understanding of the dental industry • Comfortable working around needles • Works well within a team assisting a head dentist

Questions	
	Describe a time where you have been in a difficult situation at work.
	Describe how you prepare for a new patient?
	Tell me about a time where you have felt entirely comfortable as a dental assistant and one time where you didn't.

Comments	

Competency/Skill	Candidate with this will display
Health and Safety	<ul style="list-style-type: none"> • Prioritises patient health and safety in all activities • Ensures quality sterilising after each patient • Maintains a clean and sterile environment • Practices and advocates for health and safety in the workplace

Questions	
	Describe your philosophy to health and safety.
	What is the number one health and safety concern in this environment?
	Have you ever made a mistake when it comes to health and safety? If you haven't, have you ever witnessed someone else making one? What did you learn?

Comments	

--

Competency/Skill	Candidate with this will display
Interpersonal	<ul style="list-style-type: none">• Builds rapport with patients easily• Can communicate clearly with patients when they are in vulnerable situations• Has compassion and understanding with patients and puts them at ease
Questions	
	Tell me about how you ensure your patients are comfortable during procedures.
	How do you ensure effective communication with patients, especially when they are in vulnerable and uncomfortable situations?
	Have you ever worked with a patient who you didn't get along with? Why?
Comments	

Competency/Skill	Candidate with this will display
Taking Instruction	<ul style="list-style-type: none">• Demonstrates active listening to follow instructions• Takes direction easily without complaints• Responds well to assisting others and doing as asked
Questions	
	Describe a time where you have misunderstood someone's instructions. What was the situation and how did you rectify?
	How do you work under constant supervision?
	How do you prefer to work with your dentist?
Comments	